

2014

MEMBERSHIP

SOUTH DAKOTA PUBLIC ASSURANCE ALLIANCE

ANNUAL REPORT

Our Purpose

Protecting local government assets since 1987, the South Dakota Public Assurance Alliance is a Member-owned local government risk-sharing pool providing liability and property coverage and risk management services to South Dakota municipalities, counties, townships, conservation districts, and special districts.

Our mission is to provide exceptional coverage and service to our Members, ensuring stable rates and risk reduction for South Dakota's future.

Board of Directors



Dennis Olson Chairman Brandon



Mike Wiese Vice Chairman Brown County



Jim Borszich Treasurer Huron



Michael Hall Secretary Sioux Falls



Mic Kreutzfeldt Salem



Jeff Heinemeyer Madison



Terry Weisenberg Lawrence County



Tracy Turbak Sioux Falls



Steve Harding
Pierre



Yvonne Taylor SDML



Bob Wilcox SDACC

Letter from the Chairman of the Board

Dear SDPAA Members:

This report is designed to provide you with an overview of the pool finances as well as a general understanding of the services that are offered by the SDPAA. If you have any additional questions about this report or questions about the pool, please contact me or a member of the Board.

The South Dakota Public Assurance Alliance had a very successful year in 2014. Contributions remained stable with very small increases in a few lines of coverage. Loss Control Credits, Loss Ratio Credits, Renewal Credits, and Law Enforcement Credits were continued, resulting in refunds totaling nearly \$970,000 to qualifying Members.

The biggest event in 2014 was preparing to transition administration and marketing functions in- house on January 1, 2015, including establishment of a new Member Services program. Judy Payne was hired as the Executive Director. She put together a staff including a Director of Underwriting, Assistant Underwriter, Director of Member Services, Member Services Representative, and Executive Assistant. This staff mirrored the Administration and Marketing service provider's work throughout the year in anticipation of a smooth transition into 2015.

Some of the major goals of this new staff are:

To make the transition as seamless as possible for our Members.

To increase personal contact with Members.

To continue to provide additional and affordable coverages.

To achieve formal recognition from the Association of Governmental Risk Pools (AGRiP) demonstrating the Alliance's compliance with the National Advisory Standards for Public Entity Risk Pools.

The Board of Directors truly appreciates your membership and continued participation in the South Dakota Public Assurance Alliance. Your questions and concerns are welcome.

Sincerely,

Dennis E. Olson

Chairman of the Board

Letter from the Executive Director

Dear SDPAA Members,

Building on the foundation first laid in 1987 when the South Dakota Municipal League's leaders and members came together to find a way to jointly self-insure and manage their risks, the South Dakota Public Assurance Alliance continues its enduring commitment to provide broad coverage, stable rates, and excellent risk management services to its municipal, county, township, conservation district, and special district Members.

The SDPAA Board of Directors and staff spent 2014 preparing to mark a watershed in the Pool's history; the transition of administration, marketing, and Member services in-house, effective January 1, 2015. By bringing these services in-house, the Pool will be able to decrease operating costs and increase Member services. As a result of reducing operating costs, we were able to announce at our Annual Members' Meeting last October that there would be a total 4.7% rate reduction in 2015, a savings of \$440,000 to Members.

Believing in creating value through partnership with our Members, we utilized a SDPAA Member Services Task Force to assist in development of our new Member Services Program. I want to take this opportunity to thank the task force participants listed below for giving their valuable time and talent to work collaboratively on enhancements, development, and delivery of services and resources; all of which will improve your return on investment from your Member-owned SDPAA.

Meri Jo Anderson, City of New Underwood Ron Buskerud, Pennington County Susan Connor, Miner County Jeanne Duchscher, City of Parker Kathy Glines, Harding County Ron Globke, Turner County Kevin Hipple, Hughes County Lisa Katzenstein, City of Sturgis Karen Layher, Grant County Gary Lipp, City of Custer Anita Lowary, City of Groton Laura Millett, City of Aberdeen Duane Sutton, Brown County Jeff Weldon, City of Brookings Paul Young, City of Spearfish

The SDPAA remains committed to being your dependable, reliable, valuable, premier source for local governmental coverage and risk management services.

Sincerely Yours, *Judy Payne*

Judith M. Payne Executive Director

Member Services

Member-Owned, Protecting Local Government Assets since 1987

The South Dakota Public Assurance Alliance (SDPAA) added four new Members and also added additional coverages for several existing Members in 2014. The new Members consisted of one city, one conservation district and two special districts. The growth was achieved in a highly competitive environment. No Members terminated the SDPAA coverage in 2014. The SDPAA has been able to maintain stable rates through its financial strength and solid financial planning. The SDPAA has grown to 409 Members which consist of cities, counties, conservation districts, townships and special districts.

In 2014, SDPAA's Member Services Program worked to prepare for the 2015 transition of administration and marketing services inhouse. A Member Services Task Force was established and met on several occasions to discuss enhancements to loss control and customer service. Numerous one-on-one Member visits were scheduled throughout South Dakota to also help educate on the transition details.

SDPAA provides one of the broadest coverage programs available to governmental entities in South Dakota. SDPAA's mission is to provide exceptional coverage and service to our Members ensuring stable rates and risk reduction for South Dakota's future.

We look forward to continuing to enhance our Member Services Program to protect you, our Member-Owners.

Claims Services

Helping Members Mitigate Damages

In today's world, dealing with claims is a fact of life. Providing our Members with professional, timely, and efficient claims services is one of our top priorities. An important component of the SDPAA's continued success is the close working relationship between Members and the claims administrator.

The Pool's claims administrator, Claims Associates Inc., follows a claims handling policy that requires promptly contacting the Member and claimant when a claim is reported, and responsive, courteous follow-up communications with all parties involved. The goal is to conduct a thorough investigation as close in time as possible to the date of loss or date notice is given while recollections are fresh and other evidence can be examined or collected. Thorough investigations allow for more detailed analysis of claims and save money if the claim is litigated because defense counsel should not have to conduct additional factual investigation.

All claims are reserved for both indemnity and loss adjustment expense, at a level that reflects the degree of liability exposure, and expected expenses. Reserves are regularly reviewed for accuracy, and adjusted as information becomes available.

All claims are analyzed to determine the exposure to the Member and the Pool. Claims that are found to have merit will be resolved in the most efficient and cost-effective manner. Whenever possible, claims are resolved without resorting to litigation. Claims Associates uses direct negotiation and formal mediation to resolve claims. For claims that are without merit, the Pool maintains an aggressive defense posture. When suit is filed, defense counsel is selected based on the type of suit, the location, and Member input. We are fortunate to work with a select group of attorneys with experience working with public entities in various types of litigation. We work as a team with defense counsel to expeditiously bring litigation to a successful conclusion or put us on the best footing possible should the case go to trial. The Member is a part of that team and is consulted throughout the process and advised of progress.

Regardless how a claim is resolved, we always look for ways to leverage any lessons learned for the benefit of all Members. Claims Associates works closely with the SDPAA Executive Director, SDPAA Board, Underwriters, Member Services, and Loss Control personnel to educate Members about changes in law or provide practical advice to help eliminate or minimize future claims.

Loss Control Services

Helping Members Prevent and Manage Risks

The liability exposures facing local government in South Dakota are numerous. Utilizing risk management and loss control methods, liability can often be reduced and in some cases, it can be eliminated. The South Dakota Public Assurance Alliance (SDPAA) contracts with Safety Benefits, Inc. (SBI) to assist its Members in reducing and managing these exposures.

This past year, loss control representatives conducted 188 on-site surveys for SDPAA Members. During these surveys, recommendations were developed to assist Members with their loss control efforts. In 2014, the SDPAA continued the process of having SBI conduct property replacement surveys of all buildings that they cover. This service will help Members ensure they have all of their properties scheduled, and have sufficient coverage on each for replacement.

SBI continues to develop training programs to assist Members in reducing exposures. In 2014, a total of 3,370 local government employees attended 144 free training classes offered by the SDPAA. The SDPAA continues to offer a free video/DVD library to assist Members with their training needs. This past year, 72 Members checked out 322 safety videos/DVDs.

Also in 2014, Members of the SDPAA continued to have access to free on-line training. Through an agreement with FirstNet Learning, members can participate in 30 different training courses. A total of 34 Members had employees who successfully completed 1,186 on-line training courses.

The SDPAA sponsors an Employment Practices Hotline that provides Members with free access to attorneys that specialize in employment law. In 2014, a total of 30 Members made 58 calls to the hotline.

The SDPAA continued to retain the legal experts from the Public Agency Training Council (PATC) to update and train law enforcement Members on model policies and procedures for law enforcement and jails. These policies and procedures are developed specifically for South Dakota agencies.

SBI assists SDPAA in keeping Members aware of the latest in risk management, loss control, and safety trends and techniques through articles in the South Dakota Municipal League and the County Comment magazines.

Thanks to the assistance of our Safety Advisory Board, which consists of representatives from the membership, this year's annual Loss Control Training Conference had 185 attendees. We presented safety awards to 60 Members; 18 Bronze, 2 Silver, 43 Gold and 22 Platinum Level at the Safety Award luncheons that are held in conjunction with the Annual SDML and SDACC Conferences. The Platinum Level award is presented to Members who have received the Gold Level award and have combined loss ratios of less than 60% for all lines of coverage.

Staff and Service Providers

SDPAA Staff

Judith M. Payne, Executive Director
Ron Burmood, Director of Member Services
Kristina Peterson, Director of Underwriting
Paytra Nichols, Assistant Underwriter
Jerry Krambeck, Member Services Representative
Deb Corkill, Executive Assistant
South Dakota Public Assurance Alliance
Main Office: 208 Island Drive, Ft. Pierre, SD 57532
Satellite Office: 5024 Bur Oak Place, Suite 103

Sioux Falls, SD 57108

Office: 800.658.3633 or 605.224.8654 (Option 2)

Web: www.sdpaaonline.org

Service Providers

Administration/Marketing

Hagan Benefits, Inc.
Jeff Pederson, President/CFO
Ladene Bachtell, Underwriting Manager
Gary Drewes, Marketing

Claims Administration

Claims Associates, Inc. Jeff Jares, President PO Box 1898 Sioux Falls, SD 57101 888.613.7064

Financial Audit

Eide Bailly David Glennon, CPA 4310 17th Ave. S. Fargo, ND 58103 701.239.8500

Actuarial Services

AON Risk Solutions Mujtaba Datoo, Actuarial Practice Leader 100 Bayview Circle, Suite 100 Newport Beach, CA 92660 949.608.6332

Investment & Custodial Services

The First National Bank in Sioux Falls, Trust Department Sarah Madison and Tom Benz PO Box 5186 Sioux Falls, SD 57117-5186 800.553.7073

Loss Control Services/Property Valuations

Safety Benefits, Inc. Doug Kirkus, President 4901 Isabel Place, Suite 120 Sioux Falls, SD 57108 888.313.0839

Reinsurance Broker

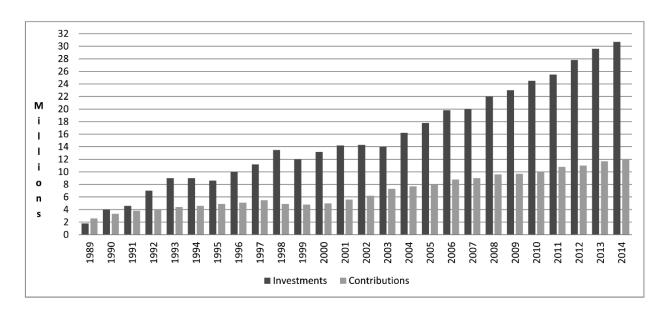
Alliant Insurance Services, Inc. Doug Wozniak, Sr. Vice President 1301 Dove Street, Suite, Suite 200 Newport Beach, CA 92660 949,756,0271

General Counsel

May, Adam, Gerdes and Thompson, LLC Rob A. Anderson PO Box 160 Pierre, SD 57501 605.224.8803

Membership Growth & Contributions

Since it began in 1987, the South Dakota Public Assurance Alliance has had steady growth in Membership and contributions. With 409 Members and over \$31 million in investments, SDPAA is one of the largest public entity-owned risk sharing pools of its kind in South Dakota.



SDPAA Investments

Investment Portfolio 12/31/2014

Cash and Money Market Fund Certificates of Deposit US Government Agencies

626,113	2%
6,148,057	19.6%
24,581,630	78.4%
31,355,800	100%



Statement of Net Position

For the Year Ended December 31, 2014

ASSETS:

Cash and Cash Equivalents	\$ 684,733
Receivables	\$ 336,716
Investments	\$ 30,729,687
Other Assets	_\$ 1,139,478
Total Assets	\$ 32,890,614

LIABILITIES AND MEMBERS' EQUITY

LIABILITIES:

Accounts Payable and Accrued Expenses	\$	833
Unearned Contributions	\$	3,482,253
Losses and Loss Adjustment Expense Reserve	\$ 1	1,610,625
Total Liabilities	\$ 1	5,093,711

NET POSITION	\$ 17,796,903
Total Liabilities and Members' Equity	\$ 32,890,614

Statement of Revenues, Expenses and Change in Net Position

For the Year Ended December 31, 2014

UNDERWRITING:		
Contributions	\$	10,831,701
Reinsurance Ceded		(1,638,934)
Total Operating Revenue	_\$_	9,192,767
LOSSES: Losses and Loss Adjustment Expenses Incurred	\$	4,532,398
GENERAL AND ADMINISTRATIVE EXPENSES:		
Outsourcing	\$	1,607,021
Other	\$	941,813
Total General and Administrative Expenses	\$	2,548,834
Operating (Loss)	\$	2,111,535
NON-OPERATING INCOME AND (EXPENSE):		
Net Investment Income	\$	790,786
Capitalization Contributions		43,062
Capitalization Distributions		102,799
Total Non-Operating Income	_\$_	936,647
CHANGE IN POSITION	\$	3,048,182

SDPAA Membership

Clear Lake

Cities Colman Herrick Nisland Wagner Fall River County Columbia Hill City North Sioux City Wall Faulk County Aberdeen Conde Warner Hosmer Oacoma **Grant County** Alexandria Corona Hot Springs Oelrichs Wasta Gregory County Alpena Crooks Howard Ortley Watertown Hamlin County Andover Custer Hudson Parker Waubay Hand County Astoria Dallas Hurley Peever Webster Hanson County Aurora Davis Huron Pickstown Wessington Harding County Avon Piedmont White Deadwood Interior **Hughes County** Badger Dell Rapids Iroquois Pierpont White River **Hutchinson County** Baltic Delmont Isabel Pierre Whitewood Hyde County Batesland Willow Lake Doland Kennebec Quinn Jackson County Belle Fourche Wilmot Draper Keystone Ree Heights Jerauld County Belvidere Dupree Lake Andes Roscoe Wood Jones County Blunt Eagle Butte Woonsocket Lake City Roslyn Kingsbury County Bonesteel Edgemont Lake Preston St. Francis Worthing Lake County Box Elder Langford St. Lawrence Yale Lawrence County Egan Brandon Eureka Lead Sherman Yankton Lyman County Brandt Fairburn Lennox Sioux Falls Marshall County Bridgewater Counties Fairfax Long Lake Sisseton McCook County Bristol Madison Spearfish Aurora County Fairview McPherson County Britton Beadle County Faulkton Marion Springfield Meade County **Brookings** Flandreau Martin Stockholm Bennett County Mellette County Buffalo Bon Homme County Florence McIntosh Stratford Miner County Buffalo Gap Freeman McLaughlin Sturais **Brookings County** Minnehaha County Burke Ft. Pierre **Brown County** Midland Summerset Moody County Camp Crook Garretson Milbank Summit **Buffalo County** Oglala Lakota County Canova Miller Tea **Butte County** Gary Pennington County Canton Mission Timber Lake Charles Mix County Gettysburg Sanborn County Castlewood Gregory Mission Hill Tolstoy Clark County Stanley County Cavour Grenville Mitchell Toronto Clay County Sully County Centerville Groton Codington County Montrose Trent **Todd County** Central City Harrisburg Morristown Turton Corson County Tripp County Chancellor Custer County Harrold Mount Vernon Valley Springs **Turner County** Chelsea Hartford Murdo Veblen **Davison County** Walworth County Claire City Vermillion Day County Hayti New Effington Claremont Hecla New Underwood Viborg **Deuel County** Clark Volga **Edmunds County** Hermosa Newell

SDPAA Membership

Townships Lee Aberdeen Civil Leseuer Alban Lien Allen Lincoln

Andover Lowe Baker Lyons Brainard Mathews Broadland Mellette

Butler Minnesota Cambria Montpelier Carthage North Detroit Castlewood Oneota Choteau Creek Ordway Columbia Rauville

Custer Richland (Cavour) Fall River Darlington Richland (Mina) Dayton Rosefield Faulk County Dixon Rusk Grant County Dumarce South Detroit

Eden Spirit Lake Haakon County Edens Springlake Hamlin County Elmira Spring Valley Hand County Elrod Star Valley Hanson County Esmond Sumner Harding County Foxton **Hughes County** Swan Lake Fuller Union **Hutchinson County**

Ward

Garland Warner Gem Wayne Harmon East & West Webster Hartland West Rondell

Henry White Butte Hickman Whitewood Highland (Canton)

Garden Prairie

Conservation Districts Highland (Wagner)

Highland (Webster) American Creek McCook Hillside Aurora County Hoffman Beadle County Mellette County Jones Bennett County Miner Kidder **Brookings County** Minnehaha Lansing Brown-Marshall Soil Moody County

Butte Lawrence

Campbell County Charles Mix Clay County

Clearfield-Keyapaha & Hamill

Codington County Corson County

Custer

Davison County Day County Deuel County **Dewey County Douglas County** East Pennington Edmunds County

Elk Creek

Gregory County

Hyde County Jackson County

Jerauld County Jones County Kingsbury

Lake County Lawrence County

Lincoln Marshall County

McPherson County

Pennington

Perkins County Potter County Roberts County Sanborn County Shannon County South Brown

Spink Stanley County Sully County

Todd County Tri-County Turner Union

Walworth County Yankton County Ziebach County

Special Districts

Alexandria Fire District Belle Fourche Irrigation District

Black Hills Council of Local Governments

Boulder Park Road District #2

Brown County Mud Creek Watershed District Canyon Springs Sanitary and Water District

Castlewood Ambulance District Castlewood Fire District Cedar Hills Road District Centennial Hills Road District

Central Plains Water Development District Central South Dakota Enhancement District

Claire City Fire Protection District Claremont & Community Fire Assn. Columbia & Community Fire Association Conde Volunteer Fire Department

Corson Village Sanitary District Custer Ambulance District

Custer-Fall River Waste Management District Dakota Dunes Community Improvement District

Diamond E Road District East Jones County Fire District Edgemont Ambulance District

First District Assn. of Local Governments

Health Pool of South Dakota Lake Cochrane Sanitary District Lake Herman Sanitary District Lake Madison Sanitary District

Lake Pelican Water Project District Lead-Deadwood Sanitary District Lyons Volunteer Fire Department

Metro Communications

North Marsh Lake Watershed District Northwest SD Regional Landfill Pickerel Lake Sanitary District Planning & Development District III

Prairie Village

Renner Sanitary District

South Dakota Municipal League SDML Workers' Compensation Fund SD Assn of County Commissioners

SDPAA

SD Public Funds Investment Trust South Eastern Council of Governments Southern Missouri Waste Management Assn. University & Bridle Estates Sanitary District Upper Crow Creek Watershed District West Dakota Water Development District

Past Board Members

Richard Negstad

Brookings County Commissioner 1986 - 1989

Ray Woodsend

City Attorney, Rapid City 1986 - 1993

Carole Hillard

Councilmember, Rapid City 1989 - 1994

Jack White

Mayor, Sioux Falls 1986 - 1994

Duane Anderson

City Attorney, Sioux Falls 1986 - 1997

Karen Bulman

Councilmember, Rapid City 1993 - 1998

Gary Hanson

Mayor, Sioux Falls 1997 - 2003

Stan Rietveld

Councilmember and Airport Board, Mitchell 1987 - 1998

Ralph Mack

Codington County Commissioner/Weed Board 1989 - 1999

George Opitz

Lawrence County Commissioner 1987 - 2000

Manfred Szameit

Finance Officer, Sioux Falls 1986 - 2001

Gary Drewes

Mayor, Pierre 1995 - 2002

Judy Larson

Black Hills Council of Local Government 1993 - 2002

Allen Aden

Director of Public Safety, Pierre 1997 - 2008

Gary Colwill

City Attorney, Sioux Falls 2004 - 2008

Ted Eggebraaten

Retired Brookings County Highway Superintendent, Brookings 2002 - 2011

Jerry Krambeck

Mayor, City of Spearfish 2002 - 2013

In Appreciation

The South Dakota Public Assurance Alliance takes this opportunity to publicly thank the *South Dakota Municipal League*, for its foresight in creating a liability and property pool. Without the leadership of the League, the Pool would not be in existence today.

The primary goal of both organizations is to provide quality service, stable contributions and practice good risk management. This long-standing partnership has been beneficial to the public entities of South Dakota.

South Dakota Public Assurance Alliance

Judith M. Payne, Executive Director Main Office: 208 Island Drive, Ft. Pierre, SD 57532 Satellite Office: 5024 Bur Oak Place, Suite 103 Sioux Falls, SD 57108 Office: 800.658.3633 or 605.224.8654 (Option 2)

Sponsored and Endorsed By:

South Dakota Municipal League Yvonne Taylor, Executive Director 208 Island Drive, Ft. Pierre, SD 57532 800.658.3633

Endorsed By:

South Dakota Association of County Commissioners Bob Wilcox, Executive Director 211 East Prospect Avenue, Pierre, SD 57501 605.224.4554

South Dakota Public Assurance Alliance

208 Island Drive Ft. Pierre, SD 57532 PRESORTED STANDARD US POSTAGE

PAID

PERMIT NO 16 CHAMBERLAIN SD 57325