

# **SDPAA HOTLINES**



The SDPAA Hotlines are a resource available for Members to use! Here's your quick reference guide for their use!

888-313-0839

**WWW.SDPAAONLINE.ORG** 

## SDPAA Member Hotlines One Hour of Free Expert Support

As part of our commitment to supporting member entities, SDPAA offers two specialized hotlines that provide one free hour of consultation:

### **L** Employment Practices Hotline

SDPAA Members, along with their local counsel, can speak with an attorney with experience in employment law. This service is ideal for guidance on hiring practices, discipline, workplace policies, and other employment-related concerns.

#### Government Practices Hotline

SDPAA Members, along with their local counsel, can speak with an attorney who is an expert in the subject matter of your call. This hotline is intended to pick up the balance of questions Members may face.

These hotlines are designed to help Members navigate complex issues with confidence and clarity. Whether you're facing a legal question or seeking best practices, your first hour of consultation is completely free.

### SDPAA Hotline Usage Policy

#### **Purpose**

The SDPAA hotlines are designed to provide Members with timely, expert guidance on specific issues. Each Member is entitled to one hour of consultation per issue at no cost. This ensures equitable access to legal support while maintaining fiscal responsibility.

#### **Scope of Service**

- Attorneys engaged through the hotline are authorized to provide up to one hour of consultation per Member inquiry.
- This hour is intended for preliminary advice, issue clarification, and general guidance.
- Any additional time or services beyond the initial hour must be pre-approved by SDPAA or arranged directly between the Member and the attorney as a separate engagement.
- Members MUST initiate all Hotline requests through the Hotline, or by emailing the SDPAA Executive Director for hotline assignment.